



## **U.S. Payments Forum Frequently Asked Questions (FAQs)**

### **1. What is the U.S. Payments Forum?**

The U.S. Payments Forum (the “Forum”) is a cross-industry body focused on addressing issues that require broad cooperation and coordination across many constituents in the payments industry. This cooperation and coordination is vital to promote the efficient, timely, and effective introduction of EMV chip technology and other new and emerging payments technologies in the United States that protect the security of, and enhance opportunities for payment transactions within the U.S.

### **2. What is the relationship between the Secure Technology Alliance and the U.S. Payments Forum?**

The U.S. Payments Forum is an affiliated chapter of the Alliance. The Forum has its own separate bylaws and membership and is managed by a Forum-member-elected Steering Committee, with management oversight by the Secure Technology Alliance Board of Directors.

### **3. What are the objectives of the U.S. Payments Forum?**

The U.S. Payments Forum supports the need for alignment of the implementation steps required of payments industry stakeholders involved in successfully introducing new and emerging technologies, including the global and domestic payment networks, issuers, merchants, acquirers, processors, industry suppliers, and integrators, to help enable successful introduction of new payments technologies to protect the security of, and enhance opportunities for payment transactions within the U.S.

### **4. What are the priorities of the U.S. Payments Forum?**

The U.S. Payments Forum continues to address EMV chip payments and a variety of new and emerging payments technologies that protect the security of, and enhance opportunities for payment transactions within the U.S. New topic areas the Forum address include, but are not limited to, tokenization, card-not-present transactions, encryption, and mobile and contactless payments.

### **5. Who can join the U.S. Payments Forum?**

Companies and organizations representing mobile payments, e-commerce services, cloud payments, and new technologies are invited to join the Forum. Stakeholders in the payment industry who have a voice in the future of U.S. payments are welcome! This includes the following:

- Acquirers
- Card services

- Consultants and consulting firms
- Consumer representatives
- Local, state and federal government organizations
- Industry associations
- Individual consultants related to payments
- Industry suppliers (software, hardware and services)
- Issuers
- Merchants
- Mobile applications and service providers
- Standards organizations
- Systems integrators
- Payments networks
- Processors
- Other constituents with a demonstrated interest in promoting the mission of the Forum

## **6. What are the activities of the U.S. Payments Forum?**

The following activities – many of which require some level of industry cooperation and/or coordination involving face-to-face dialog and written communications – comprise the majority of Forum work:

- Continued support of the chip migration, especially supporting those segments that have not completed their implementation, or are working out further challenges related to their implementations
- Providing best practices and actionable guidance on technical issues, consumer awareness and other non-proprietary issues relating to industry-wide adoption and implementation of new payments technologies
- Facilitating the potential coordination of process-related elements of the payments infrastructure that impact multiple stakeholders
- Engaging in projects to facilitate consumer adoption and allow for a more consistent consumer experience
- Providing implementation feedback on proposed new payments specifications to standards bodies

## **7. What are some of the EMV topics within the scope of the U.S. Payments Forum?**

The U.S. Payments Forum continues to focus on areas of the EMV chip migration that require support and implementation guidance. In addition to the ongoing migration to chip, new topic areas the Forum addresses include tokenization, card-not-present transactions, encryption, and mobile and contactless payments.

## **8. When do Forum members meet?**

The Forum schedules three 2-day, in person meetings throughout the year to discuss and address points which require some level of industry cooperation and/or coordination and to provide educational sessions on topics of interest. Forum working committees hold sessions at these meetings and engage in projects to address specific aspects of the EMV migration and new payments technology implementations. Working committees are supported by volunteers from a diverse set of member organizations and meet regularly via teleconferences and web conference calls.

## **9. Who can attend U.S. Payments Forum meetings?**

Forum meetings are open to members only. Each member receives a number of complimentary passes to each meeting based on their level of membership (see Membership Levels document for details). Each meeting is usually attended by between 200 – 300 attendees. Guest speakers are often invited to Forum meetings who are not members to participate in specific educational sessions. Also, the Forum has a Guest Policy that covers organizations who are considering becoming members and wish to attend one of these meetings before joining.

## **10. What are the U.S. Payments Forum member benefits?**

- **Visibility** – Putting your organization at the forefront of leaders in the payments industry through active participation in Forum activities, projects and meetings and through outreach efforts promoting EMV and other emerging new payments technologies
- **Influence** – Working with your industry peers to contribute to the U.S. payments industry policies and best practices for the design, implementation, and use of EMV-enabled cards, devices and terminals, and implementation of new payments technologies
- **Access** – Collaborating with payments industry leaders to discuss and determine best practices for implementation of emerging payments technologies in the U.S.
- **Networking** – Establishing valuable contacts to help your organization establish your strategy for supporting emerging payments technologies
- **Innovation** – Working with peers to explore opportunities and challenges and to help prepare the U.S. payments infrastructure for emerging payments technologies
- **Lower research or implementation costs** – Sharing work with peers from other organizations to reduce the time and cost needed to think through and plan complex payments implementation details, develop best practices and resolve industry issues
- **Information, research and learning** – Gaining priority access to new policies, technology advances, and legislative changes through Forum activities, projects and meetings
- **Business and industry outreach** – Carrying your message promoting the value of emerging payments technologies to the U.S. payments industry
- **Public opinion influence** - Providing a unified, credible industry voice for payments in the U.S. that no single member can achieve alone with policy makers, media, analysts and other influencers
- **Advance knowledge** – Gaining market advantage by getting information and acting on it before many “outsiders” know it is happening

## **11. How does the U.S. Payments Forum decide on activities and topics?**

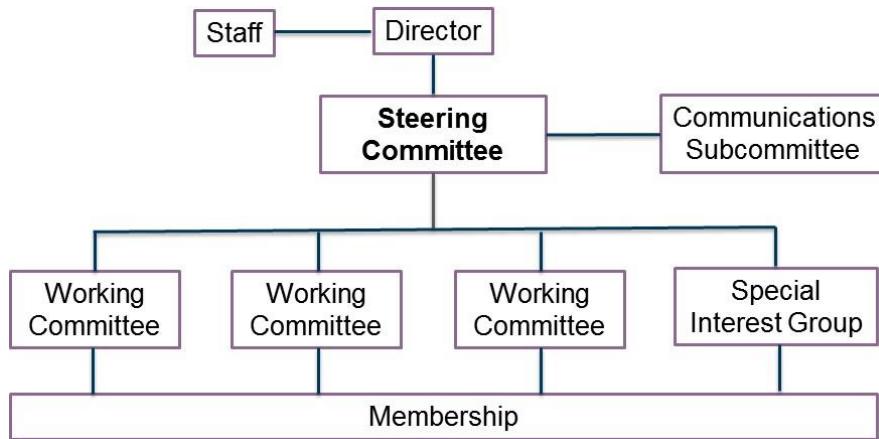
The Forum Steering Committee and membership develops the priority topics and establish the plan for addressing and communicating the topics and conclusions to the industry. Deliverables may be white papers, position statements, technical guidance, workshops, webinars or other communications vehicles that are appropriate for communicating to the U.S. payments industry.

## **12. How is the U.S. Payments Forum organized and managed?**

The U.S. Payments Forum is an independent, self-sustaining chapter, under the Secure Technology Alliance ownership, with a separate membership fee. The Forum Steering Committee defines its annual budget, which is reviewed and approved by the Secure

Technology Alliance Board. Figure 1 below shows an overview of the U.S. Payments Forum organization structure. The Forum is a membership organization, which elects a Steering Committee to govern the Forum activities and which forms working committees to discuss topics and produce Forum deliverables.

**Figure 1. U.S. Payments Forum Organization**



### **13. What are the membership levels of the U.S. Payments Forum?**

The U.S. Payments Forum has seven classes of membership:

- Global Payments Network Member
- Principal PLUS Member
- Principal Member
- General Member
- Industry Association Member
- Government Member
- Associate Member

#### **Global Payments Network Membership**

This membership level is open to any global payment network. For complete Global Payments Network member benefits, please visit the dedicated Membership page on the Forum website at <https://www.securetechalliance.org/membership-information-levels/>.

#### **Principal PLUS Membership**

This membership level is open to any firm, partnership, incorporated industry association, or governmental body. Principal PLUS Membership has equal standing to Principal Membership within the U.S. Payments Forum with one exception: Principal PLUS Members have cross-organizational membership rights in the Secure Technology Alliance that are not available to Principal Members. Individuals may not join at this level. For complete Principal PLUS member benefits, please visit the dedicated Membership page on the Forum website at <https://www.securetechalliance.org/membership-information-levels/>.

## **Principal Membership**

This membership level is open to any firm, partnership, incorporated industry association, or governmental body. Individuals may not join at this level. For complete Principal member benefits, please visit the dedicated Membership page on the Forum website at <https://www.securetechalliance.org/membership-information-levels/>.

## **General Membership**

This membership level is open to any firm, partnership, incorporated industry association, and governmental bodies. Individuals may not join at this level. For complete General member benefits, please visit the dedicated Membership page on the Forum website at <https://www.securetechalliance.org/membership-information-levels/>.

## **Industry Association Membership**

This membership level is open to any incorporated industry association whose membership includes payments industry participants relevant to U.S. Payments Forum activities. Firms, partnerships and individuals may not join at this level. For complete Industry Association member benefits, please visit the dedicated Membership page on the Forum website at <https://www.securetechalliance.org/membership-information-levels/>.

## **Government Membership**

This membership level is open to local, federal or state governmental agencies that meet the overall criteria for membership. For complete Government member benefits, please visit the dedicated Membership page on the Forum website at <https://www.securetechalliance.org/membership-information-levels/>.

## **Associate Membership**

This membership level is open to individuals, including consultants, contractors, or other professionals, who are not full or part-time employees of any organization that qualifies for membership under existing categories of the U.S. Payments Forum. For complete Associate member benefits, please visit the dedicated Membership page on the Forum website at <https://www.securetechalliance.org/membership-information-levels/>.

## **14. What is the difference between a U.S. Payments Forum working committee and a special interest group?**

The U.S. Payments Forum has seven working committees focused on different topics relevant to EMV migration and emerging payments technologies. Working committees are formed to address critical topics chosen by Forum members and approved by the Forum Steering Committee. Working committees are led by member co-chairs; Forum members can join any working committee and lead or participate in committee projects. Special Interest Groups (SIGs) are organized by topics and issues relevant to SIG participants, and meet at Forum in-person meetings. These groups facilitate discussion of issues and create educational resources for the payments industry.

## **15. What is the role of the U.S. Payments Forum Steering Committee?**

The Steering Committee is the decision-making and governing body for the Forum. The committee is structured with an equal number of seats representing the global brands, issuers,

and merchants, Additional seats are reserved for other payments stakeholders so that there is a balance of representation. The role of the Steering Committee is to:

- Establish the strategy guiding the Forum
- Develop the Forum's annual work program
- Approve the Forum's plans and positions relevant to the successful migration of the U.S. market to EMV and emerging payments technologies
- Approve completion of projects and deliverables
- Approve working committee chairs who guide the working committee activities
- Approve press releases related to the activities of the U.S. Payments Forum organization
- Develop the Forum's annual budget, with approval from the Secure Technology Alliance Board of Director

The Steering Committee will vote to authorize and approve the Forum decisions but the vote will be non-binding to the industry and other payment constituents, including, without limitation, the membership of the Forum.

## **16. Who chooses the U.S. Payments Forum Steering Committee?**

The Forum Steering Committee is elected by the Forum membership and serves a two (2) year term. Steering Committee representatives are nominated and elected to serve in specific categories, to ensure representation of all key constituents involved in the U.S. payments community.

## **17. What is the composition of the U.S. Payments Forum Steering Committee?**

Five Global Payment Networks have permanent seats on the Steering Committee. All other Steering Committee representatives are elected by the Forum's Principal membership base. Two additional seats are elected as the General Member representatives by the General Members,

The Steering Committee includes a designated number of representatives from each industry stakeholder category below:

- Global Payment Networks (5 seats)
- Issuers (5 seats)
- Merchants (5 seats)
- Domestic Payment Networks (2 seats)
- Industry Suppliers<sup>1</sup> (2 seats)
- Other (2 seats reserved for the General Membership to elect from any stakeholder category)

The Steering Committee may vote to change the composition to add or delete Steering Committee categories or to change other governance rules.

## **18. Who are the U.S. Payments Forum officers?**

The Forum has four officers: chair, vice chair, secretary and treasurer. These Forum officers are elected by the Steering Committee once the Steering Committee has been elected by the Forum membership.

## **19. What are the key roles of the U.S. Payments Forum officers?**

The key roles of the officers are to: manage the day-to-day activities of the Forum; manage schedule, scope and budget for the projects in the adopted work plan; develop new membership to support the Forum; and solicit volunteers to support initiatives undertaken by the Forum.

## **20. How does the U.S. Payments Forum make decisions?**

The Forum decision making process is as follows:

- Forum Steering Committee representatives have a vote in Forum decisions (e.g., to approve publication of deliverables or Forum positions, press releases, launch new projects, change Forum operating guidelines, develop Forum strategy and work plan). Each Steering Committee representative (including the two General Member representatives) has one vote in any Steering Committee decision. A simple majority of votes cast by elected members of the Steering Committee carries any decision
- All Forum members may participate in Forum working committees, with project completion determined by consensus of participating members. Except for electing the Forum Steering Committee, Forum members have no voting rights in Forum activities

## **21. Where can I find the membership application and bylaws?**

The membership bylaws and application are available on the [uspaymentsforum.org](http://uspaymentsforum.org) website.

<sup>1</sup> An industry supplier includes any organization providing hardware or software products or services to the payments industry