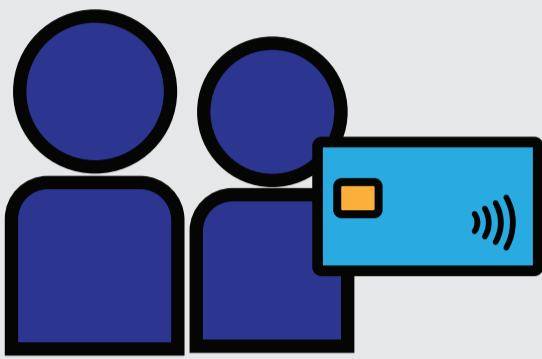


A Cleaner Payment Experience

This guide provides practical tips for a “cleaner” payment experience for merchants, ATM owners, and consumers.

CONSUMER TIPS



Consumers can have a **cleaner payment experience** by making changes in how they pay.



CLEAN
your payment cards using soap, hand sanitizer, or alcohol after each use.



KEEP
control of your card, whenever possible, rather than handing it to the merchant.



TAP
rather than inserting if contactless is available.



SIGN
or enter PIN with your own stylus or pen, if signature or PIN required.



ORDER AND PAY IN ADVANCE
through website, app, or telephone if using home delivery services.

MERCHANT & ATM TIPS

Merchants and ATM owners are encouraged to **clean and disinfect** terminals frequently.



NOTE: Never spray any product directly onto the terminal. Use a cloth or wipe that has been sprayed instead.

PROVIDE

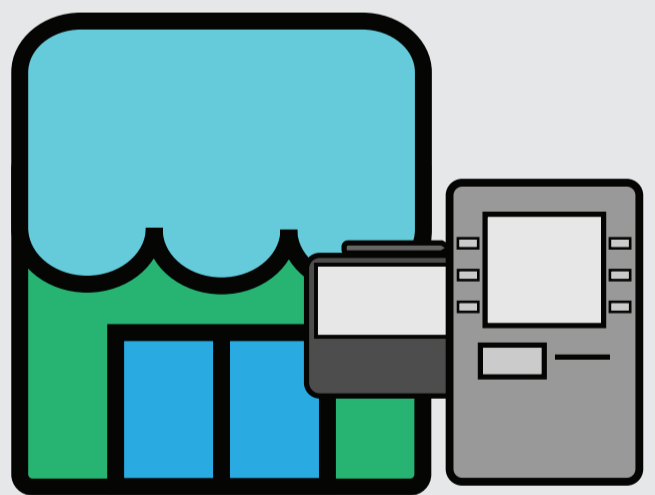
sanitizing options for consumers to use in store.

ALLOW

the consumer to insert or tap their own card when possible.

SKIP

consumer signature for payments if you accept chip.



Tips for Cleaning and Disinfecting Terminals:

Recommended Cleaning Tools

- 60% or Higher Alcohol-based Hand Sanitizer
- Card Reader Cleaning Card
- Alcohol-based Disinfectant Wipes (**NO BLEACH**)

CLEAN CHECKOUT AND PAYMENT TERMINAL areas and touchpoints as frequently as possible.

NEVER SPRAY ANY PRODUCT

directly onto the terminal. Use a cloth or wipe that has been sprayed instead.

PREVENT MOISTURE FROM GETTING INTO

any openings or slots, and do not use aerosol sprays.

AVOID ELECTRICAL CONNECTIONS

Do not clean or get any product on any electrical wiring and connections.

CAUTION WHEN CLEANING CARD READERS

The magstripe reader or chip card slot should only be cleaned with an appropriate card reader cleaner.